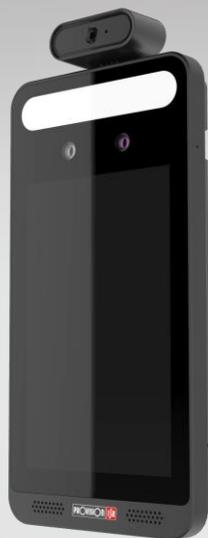


PROVISION **ISR**[®]

Now you can see!



■ IP Series

USER MANUAL

EC-001

v5.x User Manual

For H.265 IP Camera

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Notes

- Before operating the camera, we strongly advise users to read this manual and keep it for later use.
- Please use the specified power supply to connect.
- Avoid incorrect operation, shock vibration, heavy pressing which can cause damage to the product.
- Do not use corrosive detergent to clean the body of the camera. If necessary, please use a soft dry cloth to wipe dirt; for hard contamination, use neutral detergent. Any cleanser for high-grade furniture is applicable.
- Avoid aiming the camera directly towards extremely bright objects, such as the sun, as this may damage the image sensor.
- Please follow the instructions to install the camera. Do not reverse the camera, or the reversing image will be received.
- Do not operate the camera in extreme temperatures or extreme humidity conditions.
- Use the power supply supplied authorized by a PROVISION-ISR technician.
- Keep away from heat sources such as radiators, heat registers, stove, etc.
- The instructions in this manual could be outdated; if you need any clarifications you can contact an authorized PROVISION-ISR technician. PROVISION-ISR reserves the right to add changes to this manual and publish it online on our website (www.provision-isr.com): there may be inconsistencies with the latest version. This applies to any and all software upgrades and product improvements, interpretation and modification added. These changes will be published in the latest version without prior notification.
- When this product is in use, the relevant contents of Microsoft, Apple and Google will be involved in. The pictures and screenshots in this manual are only used to explain the usage of our product. The ownership of trademarks, logos and other intellectual properties related to Microsoft, Apple and Google belong to the above-mentioned companies.
- All pictures and examples used in the manual are for reference only.

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1 Introduction

This IPC (short for IP Camera) is designed for high-performance CCTV solutions. It adopts the state-of-the-art video processing chips and utilizes most advanced technologies, such as video encoding and decoding technology, complies with the TCP/IP protocol, SoC, etc to ensure that this system will be extremely stable and reliable. The IPC device should be used together with Provision-ISR's IP manager or recording devices to enable the quick setting and full utilization of the camera.

Main Features

- H.265/H.264 Compression
- Advanced Face detection/recognition Analytics
- Face mask detection
- Body Temperature measurement
- 3D DNR
- True WDR/BLC/HLC
- Built-in microphone and speaker
- Support Alarm in/out
- Remote monitoring support (Via smartphone/CMS/IE)

2 IE Remote Access

You may connect IPC via LAN or WAN. In this manual, we will use IE v11 for example. The details are as follows:

2.1 LAN

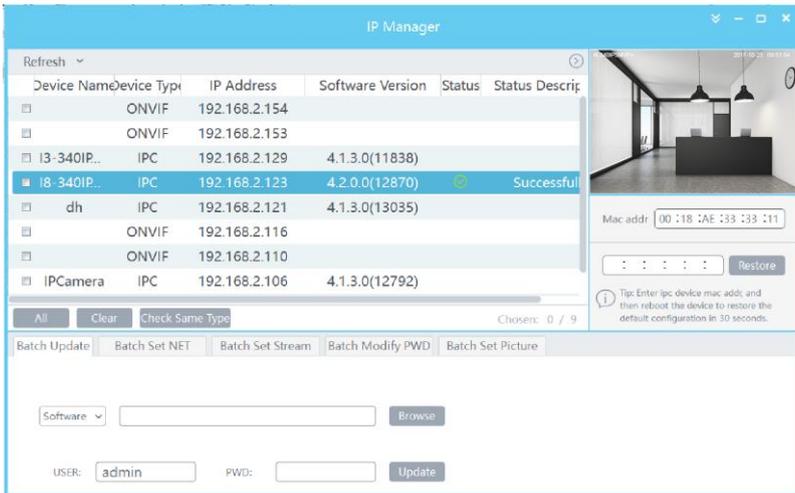
In LAN, there are two ways to access IPC:

1. Access through IP Manager Software.
2. Direct access through IE browser.

2.1.1 Access through IP-Manager

① Make sure the PC and IPC are connected to the LAN and that the IP-Manager is installed on the PC. You can install the IP manager from the disc provided with the camera or download it by clicking [here](#).

② Double-click the IP-Manager icon on the desktop to run this software as shown below:



③ Modify the IP address. The default IP address of this camera is 192.168.226.201. Tick all the cameras you wish to set and then click on the “Batch Set NET” tab.

Automatically gets IP addr
 Uses the following IP addr

IP addr range: Start Subnet Mask

End Gateway

USER: PWD:

If you wish to use DHCP (IP Address automatic assignment), choose “Automatically gets IP address”, set the password and click on “Batch set”. Wait for a few moments until the IP manager will configure the cameras. After configuration, the IP addresses of the cameras will refresh automatically.

Please note:

- 1) In order for the DHCP mode to work, you must have a DHCP server on the LAN.
- 2) Using DHCP for permanent installations is not advisable as the IP Address might change after a while and cause the camera to be unreachable.

If you wish to set static IP addresses, choose “Uses the following IP Addresses”, set the range of IP addresses you wish to assign (First and last address), set the gateway and subnet mask and click on batch set. Wait for a few moments until the IP manager will configure the cameras. After configuration, the IP addresses of the cameras will refresh automatically.

Please note:

- 1) The IP range must fit the number of chosen cameras.
- 2) The selected IP addresses in the specified range must be available.

For example, if the IP address of your computer is 192.168.1.4, then the IP address of the cameras should be changed to 192.168.1.x. (x stands for any number between 1 and 255).



The default password of the administrator is “**123456**”.

④ Double click on the IP address of the system will pop up IE browser and connect to the IPC. IE browser will auto download the Active X control. You must install it in order for the camera to work. After successful installation, a login window will appear as shown below.

Input the username and password to log in.



The default username is “**admin**”; the default password is “**123456**”.

2.1.2 Direct Access through IE

The default network settings are as shown below:

IP address: **192.168.226.201**

Subnet Mask: **255.255.255.0**

Gateway: **192.168.226.1**

HTTP: **80**

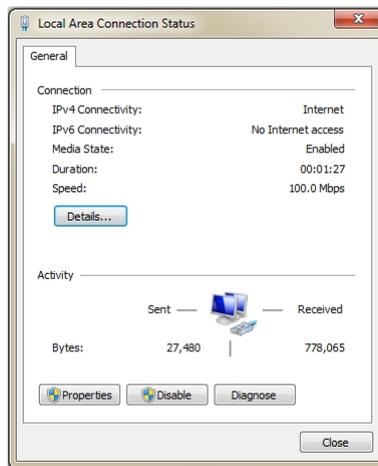
Data port: **9008**

You may use the above default settings when you log in the camera for the first time.

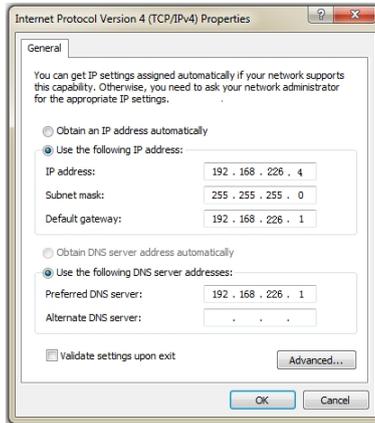
① You can use the IP manager to access the camera even if the camera is still using the default IP address. Double click on the IP address within the IP manager for the system to pop up IE browser and connect to the IPC. IE browser will auto download the Active X control. You must install it in order for the camera to work. After successful installation, a login window will appear.

You can then set the IP address from the camera configuration menu.

② If you wish to access the camera using its default IP address you will have to manually set the IP address of the PC to be in the same IP segment as the default settings of the IP camera. Open the network and sharing center. Click “Local Area Connection” to pop up the following window.



Select “Properties” and then select internet protocol according to the actual situation (most probably you are using IPv4). Next, click “Properties” button and set the network of the PC as shown below.



- ② Open the IE browser and input the default address of IPC and confirm. The IE browser will download Active X control automatically.
- ③ After downloading and installing the Active X control, the login dialog box will appear.
- ④ Input the default username and password and click “Login”.

2.2 WAN

Allows you to access the camera using a router or virtual server.

- ① Make sure the camera is well connected and configured via LAN. Log in the camera via LAN and go to the Config→Network Config→Port menu to set up the port number.
- ② Go to Config →Network Config→TCP/IP menu to modify the IP address.
- ③ After modifying the IP Address, click on “Port” and modify the port according to your needs.

Config Home > Network > TCP/IP

IPy4 IPv6 PPPoE Config IP Change Notification Config

Obtain an IP address automatically
 Use the following IP address

IP Address

Subnet Mask

Gateway

Preferred DNS Server

Alternate DNS Server

IP Setup

HTTP Port

HTTPS Port

Data Port

RTSP Port

Port Setup

④ Go to the router's management interface through IE browser to forward the IP address and port of the camera to the "Virtual Server". In the picture example below you will see an example of the setting as if the IPC IP address is "192.168.6.6" and the ports are default (9008 & 80)

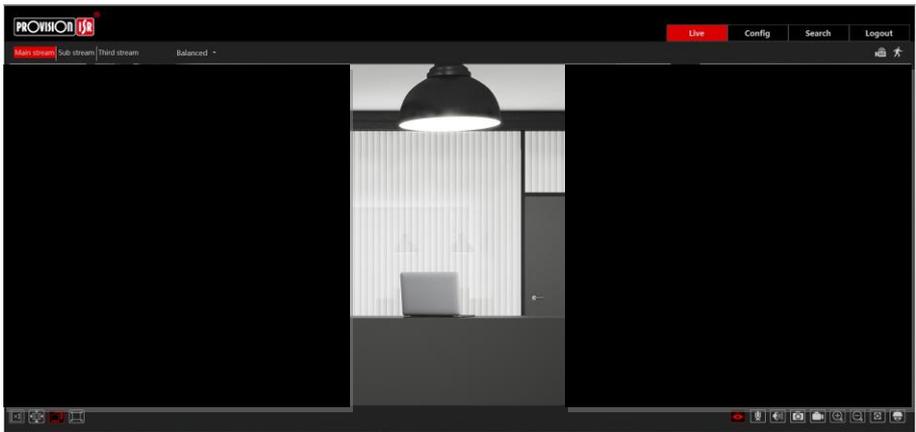
Port Range						
Application	Start	End	Protocol	IP Address	Enable	
1	9008	9008	Both	192.168.6.6	<input checked="" type="checkbox"/>	
2	80	81	Both	192.168.6.6	<input checked="" type="checkbox"/>	
3	10000	10001	Both	192.168.6.166	<input type="checkbox"/>	
4	21000	21001	Both	192.168.6.156	<input type="checkbox"/>	
5	7777	7778	Both	192.168.6.206	<input type="checkbox"/>	
6	1029	1030	Both	192.168.6.207	<input type="checkbox"/>	

Router Setup

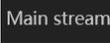
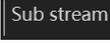
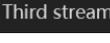
④ Open the IE browser and input your WAN IP and HTTP port to access the camera.

3 Live Preview

3.1 The Live Preview Interface



Icons and operation buttons:

Icon	Description	Icon	Description
	Actual Size		Digital Zoom-Out
	Fit to screen – True Proportions		MVF Controls*
	Fit to screen - Stretch		Face Detection Bar
	Full screen		Motion Detection indicator
	Enable/Disable live view		SD Card recording indicator
	Talk		Alarm In Indicator
	Listen		Use mainstream for live-view
	Take Snapshot		Use sub-stream for live-view
	Enable/Disable Local Recording		Use third stream for live-view
	Digital Zoom-in		Choose the buffering plan

4 IPC Configuration

In this chapter, we will go through all the possible configurations of the IPC.

4.1 System Configuration

The “System Configuration” includes four submenus: Basic Information, Date & Time, Local Config and Storage.

4.1.1 Basic Information

In the “Basic Information” interface, you can view all the necessary information related to the IPC, as seen below:

Device Name	IPC
Product Model	EC-001
Brand	Provision ISR
Software Version	5.0.1.0(9330)
Software Build Date	2020-06-22
Kernel Version	20200410
Hardware Version	1.3M1
Onvif Version	19.06
Video Structured Version	1.1.7
Face Detection Version	1.3.0
Face Match Version	2.0.2
OCX Version	2.1.2.0

The following table will explain the available detail field.

<i>Parameter</i>	<i>Meaning</i>
Device name	Name of the device – can be modified from the OSD settings
Product Model	The model of the device
Brand	The brand of the camera
Software version	The current software version
Software build date	The software build-date
Kernel version	The kernel version of the device
Hardware version	The hardware version of the device
ONVIF Version	The current ONVIF version
OCX Version	The current OCX version
Mac Address	The MAC address of device

4.1.2 Date & Time Configuration

Setting steps:

1. Go to Config→Date & Time menu as shown below.

Config Home > System > Date and Time

Zone Date and Time

Time Zone: GMT (Dublin, Lisbon, London, Reykjavik)

DST

Auto DST

Manual DST

Start Time: January First Sunday 00 Hour

End Time: January First Sunday 00 Hour

Time Offset: 30 Minutes

2. Set the time zone.
3. Enable DST mode if required. DST settings are already configured according to your time zone. If you wish to set the DST manually, switch to “Manual DST” and set it accordingly.
4. To set the date and time, click on the “Date and Time” tab. You may synchronize the camera time with an NTP server (Internet connection required), synchronize the camera time with the time of the computer you are using or set the time manually.

Zone Date and Time

Time Mode:

Synchronize with NTP server

NTP server: time.windows.com

Synchronize with computer time

Date 2017-10-23 Time 11:12:31

Set manually

Date 2017-10-23 Time 08:12:29

4.1.3 Local Config

1. Got to “System Configuration” → “Local config” as shown below:

Config Home > System > Local Config

Save snapshots to: C:\Program Files\NetAllIPCamera [Browse]

Save recording files to: C:\Program Files\NetAllIPCamera [Browse]

Audio Recording: Open Close

Bitrate Overlay: Open Close

Local Smart Snapshot Storage: Open Close

From here you can set the path on your computer where local snapshots and videos will be saved.

You can also choose if the camera will show the current bit-rate on the live-view image

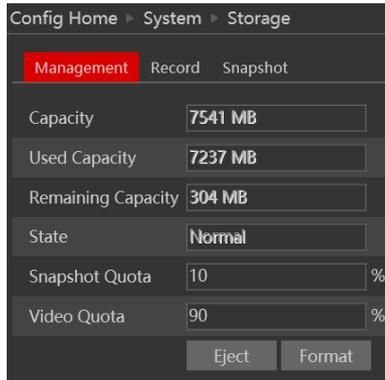
(Local interface only).

Smart snapshot will save analytics pictures (Face detection/recognition) on the pictures local folder

4.1.4 Storage

The SD card feature allows you to insert an SD card into the camera and enable the camera to operate with a local storage. The SD card will be used for both snapshot and video files. You can allocate a certain percentage for each from the settings menu.

1. Go to “System Configuration” → “Storage” as shown below:



If it is the first time you are using the SD card with the camera or if the state is showing any value different than “Normal”, you should click on “Format” before the SD card will be available for recording.

Click “Eject card” to stop writing data to SD card and allow you to remove it safely. Inserting an SD card to the camera must be done while the camera is powered off.



Note: Using of SD card function should be coordinated with motion or sensor alarms.

The following table will explain the available detail field.

<i>Parameter</i>	<i>Meaning</i>
Capacity	The total capacity of the SD card
Used capacity	The capacity currently being used
Remaining Capacity	The available capacity
State	The state of the SD card.
Snapshot Quota	The percentage of the SD card dedicated for Snapshots
Video Quota	The percentage of the SD card dedicated to Videos

The next tab is “Record”. Click on it to set the video recording parameters and schedule.

The video parameters are as follows:

<i>Parameter</i>	<i>Meaning</i>
Record stream	Which video stream will be used for record
Pre-recording time	The duration of video prior to the recording trigger
Cycle recording	Whether to recycle record or stop when the SD card is full

Below are the schedule settings. Enable the schedule if required and set the recording time for each of the weekdays. You can also set a holiday schedule and add required dates to it.

The next tab is “Snapshot” Click on it to set the snapshot parameters and schedule.

Config Home > System > Storage

Management Record **Snapshot**

Snapshot Parameters

Image Format ▼

Resolution ▼

Image Quality ▼

Event Trigger

Snapshot Interval Second

Snapshot Quantity

Schedule

Enable scheduled Snapshot

Snapshot Interval Second

The snapshot parameters are as follows:

<i>Parameter</i>	<i>Meaning</i>
Image Format	The image format is JPEG
Resolution	Set the snapshot resolution
Image quality	The quality of the image reflects on its size.
Snapshot Interval	The duration between two snapshots
Snapshot Quantity	The total number of snapshots to be taken after a trigger
Scheduled snapshots	Taking a snapshot according to a specified schedule

Below are the schedule settings. Enable the schedule if required and set the recording time for each of the weekdays. You can also set a holiday schedule and add required dates to it.

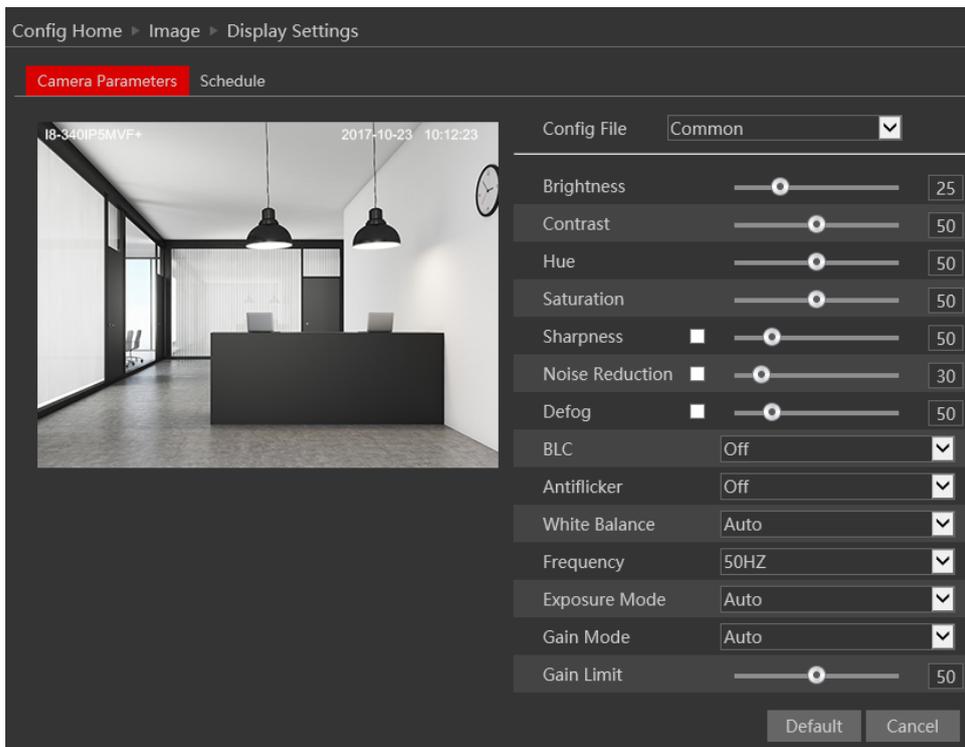
4.2 Video Configuration

Camera Configuration includes five submenus: Display Configuration, Video Stream, OSD Config, Video Mask and ROI Config.

4.2.1 Camera Configuration

Setting steps:

1. Go to “Video Configuration” → “Display” interface as shown below.

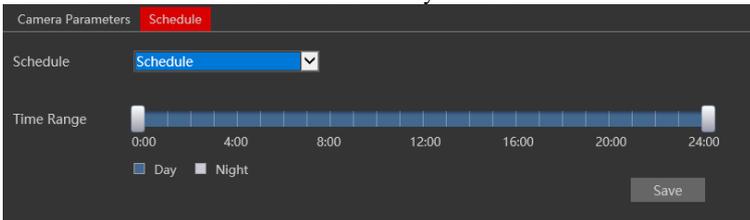


The display parameters are as follows:

Parameter	Meaning
Config file*	You can set an individual configuration for Day and night. Common is used for both
Brightness	Set the image brightness
Contrast	Set the image contrast
Hue	Set the image hue
Saturation	Set the image saturation
Sharpness	Enable/Disable the sharpness and set its level
Noise reduction	Enable/Disable the 3D-DNR and set its level
Defog	Enable/Disable the defog and set its level
BLC	Set HLC/BLC/True-WDR to deal with advanced light conditions.
Level	The Level of the HWDR/BLC/HLC
White Balance	Set the white balance of the camera
Frequency	Set the frequency to 50/60Hz
Exposure Mode	Set the exposure to auto or set it manually

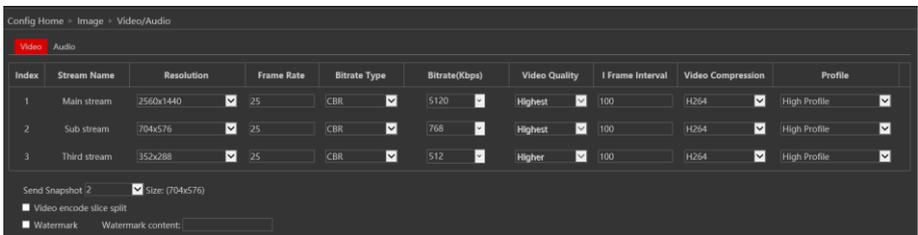
*If you set the day/night mode to schedule or you wish to differentiate between the daytime and night-time image settings, you will need to set the schedule accordingly.

Click on the “Schedule” tab and set the schedule as you wish.



4.2.2 Video/Audio

Go to “Video configuration” → “Video/Audio” to see an interface as shown below.



Three video streams are available. You can set each one of them differently with the limitations of the camera’s capabilities.

Resolution: The higher the resolution is, the bigger the image is.

Frame rate: The higher the frame rate is, the more fluent the video is. However, more storage room will be taken up.

Bitrate type: CBR and VBR are available. CBR (Constant Bit-Rate) means that no matter how what the video resources are, the compression bitrate will be constant as configured. This will not only facilitate the image quality better in a constant bitrate but also help to calculate the capacity of the recording. VBR (Variable Bit-Rate) means that the compression bitrate can be automatically adjusted according to the change of the video resources with the configured bit-rate as the maximum value. This will help to optimize the storage network bandwidth.

Video Quality: When VBR is selected, you need to choose image quality. The higher the image quality you choose, the more bitrate will be required.

Bitrate: Please set it according to your needs while taking in consideration the bandwidth and storage limits.

I Frame interval: It is recommended to use the default value. If the value is too high, the read speed picture group will be slow resulting in video quality loss.

Video Compression: Choose between H.265 and H.264. The IPC also support MJPEG on sub-stream resolution but you need to make sure that the application connected to the camera also supports it.

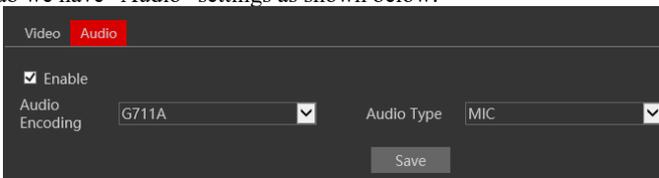
Profile: Baseline, main profile and high profile are optional. Baseline profile is mainly used in interactive applications with low complexity and delay. The main or high profile is mainly used for higher coding requirements.

Send Snapshot: Please select it according to the actual situation.

Video encode slice split: If enabled, you may get a more fluent image even when using a low-performance PC.

Watermark: You can set a watermark that will appear on the image.

In the next tab we have “Audio” settings as shown below:



The audio input / built-in microphone is disabled by default. Enable it if you need audio input from the camera..

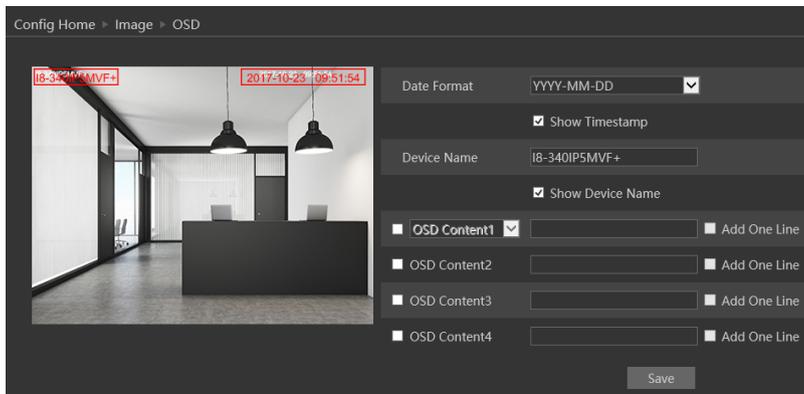
Set the encoding profile as desired and the type of audio input. If LIN (Line) is selected, it means that the audio input is already amplified and the input volume will be set to “low”. If MIC (Microphone) will be selected, it means that the audio signal is not amplified and the input volume will be set to “high”.

4.2.3 OSD Configuration

Go to “Video Config” → “OSD” menu to display the interface as shown below.

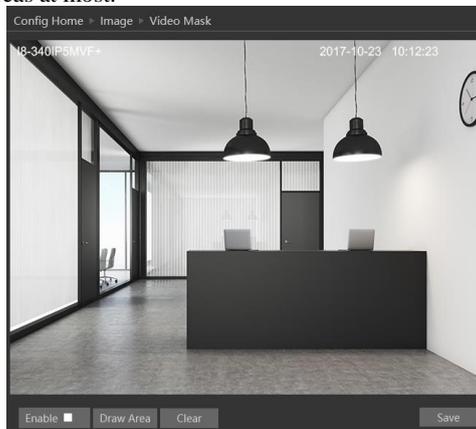
You may set the device name, time stamp and custom OSDs here. Drag the time stamp and

custom OSD over the image on the left side to set their position. Then press the “Save” button to save the settings.



4.2.4 Video Mask

You can set 4 mask areas at most.



To set up video mask

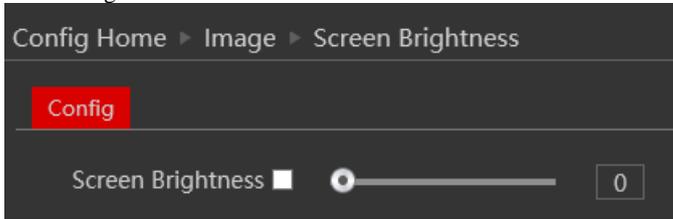
1. Enable video mask.
2. Click “Draw” button and then drag the mouse to draw the video mask area.
3. Click “Save” button to save the settings.
4. Return to the live to see the following picture.

To clear the video mask:

Go to video mask menu and then click “Clear” button to delete the current video mask area.

4.2.5 Screen Brightness

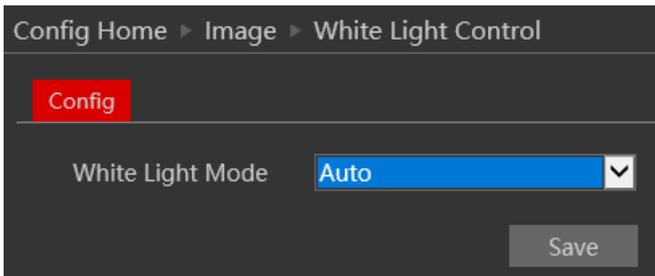
Set the brightness level of the EC-001 LCD screen.



4.2.6 White Light Control

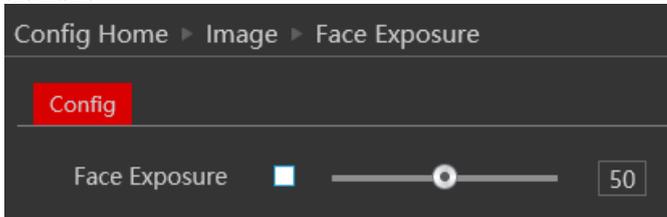
The EC-001 is equipped with soft white light that assist the unit to perform the face detection/recognition tasks. The white light has 3 modes:

- 1) Auto: the light will turn on automatically based on the surrounding light conditions
- 2) Manual: The light is on permanently. You can also set the strength level of the light.
- 3) Off: The light will never turn on.



4.2.7 Face Exposure

Face exposure gives more attention to the face detection ROI over the rest of the image. This makes the exposure better for the face detection area, on the expense of the irrelevant area of the frame



4.3 Alarm Configuration

Alarm configuration includes four submenus: Motion Detection, General Fault, Alarm in and Alarm Out.

4.3.1 Temperature Measurement

In this interface you can set the EC-001 temperature thresholds as well as the system response to abnormal values.

The screenshot shows the 'Temperature Measurement' configuration page. At the top, there is a breadcrumb trail: 'Config Home > Alarm > Temperature Measurement'. Below this is a red 'Alarm Config' button. The main configuration area includes:

- An 'Enable' checkbox that is checked.
- A 'Temperature Switch' dropdown menu set to '°C'.
- A 'High Temperature Alarm' checkbox that is checked, with a value of '37.2' and a range of '(0.0-99.0)°C'.
- A 'Low Temperature Alarm' checkbox that is checked, with a value of '35.5' and a range of '(0.0-99.0)°C'.
- An 'Alarm Holding Time' dropdown menu set to '20 Seconds'.
- A 'Trigger Alarm Out' section with two checkboxes: 'Alarm Out 1' and 'Alarm Out 2', both of which are unchecked.
- A 'Trigger Audio Alarm' checkbox that is checked.
- A 'Trigger SD Snap' checkbox that is unchecked.
- A 'Trigger SD Recording' checkbox that is unchecked.
- A 'Trigger Email' checkbox that is unchecked.
- A 'Trigger FTP' checkbox that is unchecked.

Enable the alarm if required and set the temperature upper and lower thresholds. Any value exceeding from the input will trigger an alarm. The holding time means that the alarm signal will stay active and no additional alarms will be generated during that time.

Choose the camera's response to the alarm:

<i>Alarm Triggers:</i>	
Alarm Out 1/2	triggers the alarm out relay
Trigger Audio Alarm	Sound the corresponding alarm audio using the built in speaker.
Trigger SD Snap	takes a snapshot (SD card must be available)
Trigger SD Recording	Initiates video recording over the SD card (SD card must be available)
Trigger Email	sends an email as configured in the Email section.
Trigger FTP	send a snapshot as configured in the FTP section

4.3.2 Mask Detection

In this interface you can set the EC-001 detection and response to face masks.

Enable the alarm if required and set the alarm triggers.

The holding time means that the alarm signal will stay active and no additional alarms will be generated during that time.

Choose the camera's response to the alarm:

<i>Alarm Triggers:</i>	
Alarm Out 1/2	triggers the alarm out relay
Trigger Audio Alarm	Sound the corresponding alarm audio using the built in speaker.
Trigger SD Snap	takes a snapshot (SD card must be available)
Trigger SD Recording	Initiates video recording over the SD card (SD card must be available)
Trigger Email	sends an email as configured in the Email section.
Trigger FTP	send a snapshot as configured in the FTP section

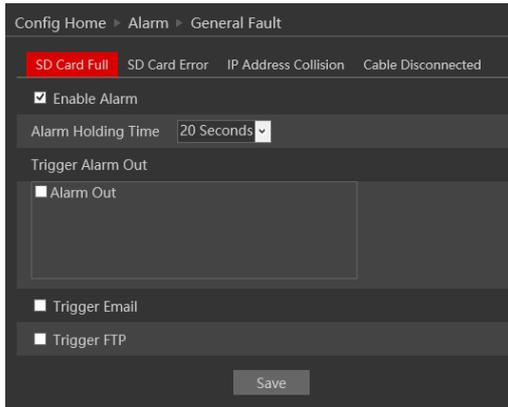
4.3.3 General Fault

A problem with the network cable or with the SD card will produce a general fault. The alarms can be configured as follows: SD Card Full, SD Card Error, IP Address Conflict, Network cable disconnected.

Enter "Alarm Configuration" → "General Faults" to see a screen as shown below. The default

tab is “SD Card Full”:

Enable the alarm if required. This alarm will only be relevant if “Recycle Record” is not marked. If “recycle record” is active, the SD card will never get full.

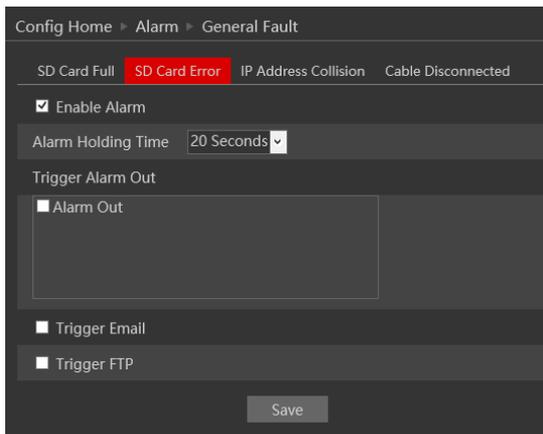


The screenshot shows the configuration interface for the 'SD Card Full' alarm. The breadcrumb path is 'Config Home > Alarm > General Fault'. The 'SD Card Full' tab is selected and highlighted in red. Other tabs include 'SD Card Error', 'IP Address Collision', and 'Cable Disconnected'. The 'Enable Alarm' checkbox is checked. The 'Alarm Holding Time' is set to '20 Seconds'. Under the 'Trigger Alarm Out' section, the 'Alarm Out' checkbox is unchecked. Below this, there are two more unchecked checkboxes: 'Trigger Email' and 'Trigger FTP'. A 'Save' button is located at the bottom right of the configuration area.

After enabling the alarm, choose the responses required from the camera in case the alarm will be active. After the setting is complete, click “Save”.

Next is the “SD Card Error” Tab. This alarm will be triggered if any fault will be developed with the SD card. It can be a malfunction or removing the SD card from the camera.

To activate it, enable the alarm.



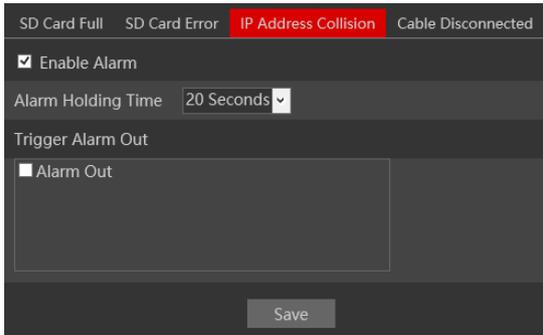
The screenshot shows the configuration interface for the 'SD Card Error' alarm. The breadcrumb path is 'Config Home > Alarm > General Fault'. The 'SD Card Error' tab is selected and highlighted in red. Other tabs include 'SD Card Full', 'IP Address Collision', and 'Cable Disconnected'. The 'Enable Alarm' checkbox is checked. The 'Alarm Holding Time' is set to '20 Seconds'. Under the 'Trigger Alarm Out' section, the 'Alarm Out' checkbox is unchecked. Below this, there are two more unchecked checkboxes: 'Trigger Email' and 'Trigger FTP'. A 'Save' button is located at the bottom right of the configuration area.

After enabling the alarm, choose the responses required from the camera in case the alarm will be active. After the setting is complete, click “Save”.

Next is the “IP Address Collision”. This alarm will be triggered when another device in the

network will be assigned with the same IP address of the IPC (or vice versa).

To activate it, enable the alarm.

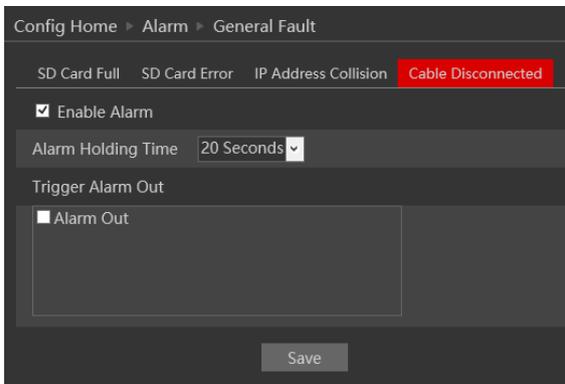


The screenshot shows a configuration interface for the 'IP Address Collision' alarm. At the top, there are four tabs: 'SD Card Full', 'SD Card Error', 'IP Address Collision' (which is highlighted in red), and 'Cable Disconnected'. Below the tabs, there is a section for 'IP Address Collision' with the following settings: 'Enable Alarm' is checked, 'Alarm Holding Time' is set to '20 Seconds' (with a dropdown arrow), and 'Trigger Alarm Out' is set to 'Alarm Out' (with a dropdown arrow). A 'Save' button is located at the bottom right of the configuration area.

After enabling the alarm, choose the responses required from the camera in case the alarm will be active. Note that any response related to the network such as email or FTP is not available since in most cases the network will become unavailable for the camera. After the setting is complete, click “Save”.

Last is the “Cable Disconnected” tab. This alarm will be generated if the network cable will be disconnected from the camera. Please note that this alarm is not usable if you are using PoE to power the camera since the disconnection of the cable will cause the camera to turn off due to power loss.

To activate it, enable the alarm.



The screenshot shows a configuration interface for the 'Cable Disconnected' alarm. At the top, there are four tabs: 'SD Card Full', 'SD Card Error', 'IP Address Collision', and 'Cable Disconnected' (which is highlighted in red). Below the tabs, there is a section for 'Cable Disconnected' with the following settings: 'Enable Alarm' is checked, 'Alarm Holding Time' is set to '20 Seconds' (with a dropdown arrow), and 'Trigger Alarm Out' is set to 'Alarm Out' (with a dropdown arrow). A 'Save' button is located at the bottom right of the configuration area.

After enabling the alarm, choose the responses required from the camera in case the alarm will be active. Note that any response related to the network such as email or FTP is not available since the disconnection of the network cable prevents any external network

communication by the camera. After the setting is complete, click “Save”.

4.3.4 Alarm In

Enter “Alarm” → “Alarm In” to see a screen as shown below:

The screenshot shows the 'Alarm Config' interface with the following settings:

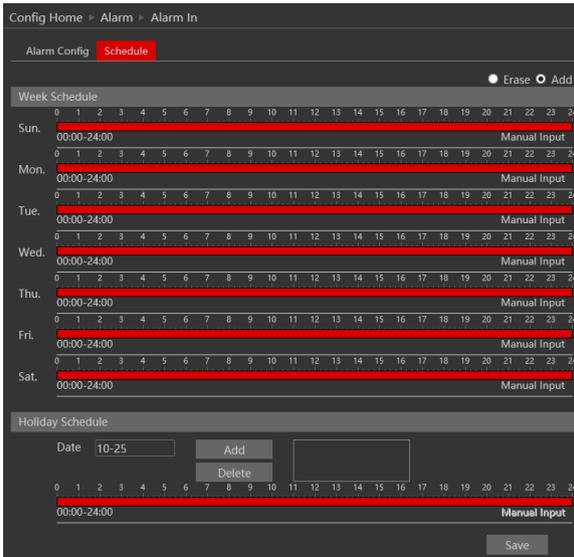
- Sensor ID:** Alarm In1 (dropdown menu)
- Apply settings to:** Alarm In2 (dropdown menu)
- Enable:**
- Alarm Type:** NO (dropdown menu)
- Alarm Holding Time:** 20 Seconds (dropdown menu)
- Sensor Name:** (empty text field)
- Trigger Alarm Out:**
 - Alarm Out 1
 - Alarm Out 2
- Trigger SD Snap:**
- Trigger SD Recording:**
- Trigger Email:**
- Trigger FTP:**
- Save:** (button)

2. Enable the alarm to activate it and see the configuration parameters:

<i>Parameter</i>	<i>Meaning</i>
Alarm Type	You can set it to “NO” (Normally open) which means that the once the line is closed the alarm will be active, or “NC” (Normally Closed”) which means that once the line is open the alarm will be active.
Alarm Holding Time	The holding time means that the alarm signal will stay active and no additional alarms will be generated during that time.
Sensor Name	You can set a unique name for easy identification.
<i>Alarm Triggers:</i>	
Alarm Out	triggers the alarm out relay
Trigger Snap	takes a snapshot (SD card must be available)
Trigger Email	sends an email as configured in the Email section.
Trigger FTP	send a snapshot as configured in the FTP section

3. After the setting is complete, click “Save”.

- If required you can copy these settings to the 2nd alarm input.
- Next, you will need to set the alarm schedule. Click on the “Schedule” tab to get the following interface:



- Set the active alarm time for each of the weekdays. You can also set a holiday schedule and add required dates to it. The holiday schedule overtakes the normal schedule.

4.3.5 Alarm Out

The Alarm output is actually a relay that can operate many types of devices such as gates, doors, strobe light, and sirens. The alarm out always works in a “NO” mode (Normally open) which means that the relay is open in a normal state and closed in an armed state.

- Go to “Alarm” → “Alarm Out” to get to the interface as shown below:

Config Home ▶ Alarm ▶ Alarm Out

Alarm Out ID: Alarm Out1

Alarm Out Mode: Alarm Linkage

Alarm Out Name: alarmOut1

Alarm Holding Time: 20 Seconds

Alarm Type: NO

Save

2. Alarm out has 3 modes as described below:

- A. Alarm Linkage (Shown Above): This mode will set the alarm out to be triggered as a response to any of the available alarms (Motion, Alarm in, Analytics). If this mode is chosen you will need to set it properly.

<i>Parameter</i>	<i>Meaning</i>
Alarm Out Name	You can set a unique name for easy identification.
Alarm Holding Time	The holding time means that the alarm signal will stay active and no additional alarms will be generated during that time.

- B. Manual Mode: This mode will enable you to manually operate the relay.

Config Home ▶ Alarm ▶ Alarm Out

Alarm Out Mode: Manual Operation

Manual Operation: Open Close

Save

- C. Schedule mode: This mode allows you to set the relay condition according to a pre-defined schedule.

Once chosen you will have to set the schedule. The set schedule will be relevant for all weekdays and cannot be set for each day independently.

Config Home ▶ Alarm ▶ Alarm Out

Alarm Out Mode: Schedule

Time Range: 18:30-19:15

Manual Input

Save

3. Press the “Save” button to save the settings.

4.4 Face

The EC-001 offers advanced face detection/recognition analytics. User for identifying guests and staff together with keeping an optional record of the visitors and their temperature status.

4.4.1 Face Recognition

Face detection Analytics will detect all faces within a defined area and save it to a local storage (SD Card)

1. Go to “Advanced Analytics”→ “Face Detection” to get to the interface as shown below:

Config Home ▶ Face ▶ Face Match Config

Detection Config Comparison Config Area

State Working

Save Source Information

Save Face Information

Snapshot Interval 1 Seconds

Holding Time 20 Seconds

Trigger SD Snap

Trigger SD Recording

Trigger Email

Trigger FTP

Save

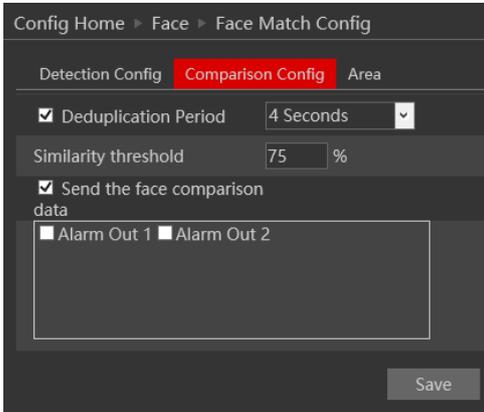
2. The face detection analytic is enabled by default and cannot be disabled. Disabling this feature will stop all critical processes of mask detection and temperature measurement.

3. Set weather to save the scene image (Source Information) or the face image (Face Information)

4. Set the Alarm response as follows and click “Save” to confirm:

<i>Alarm Triggers:</i>	
Alarm Out	triggers the alarm out relay
Trigger Snap	takes a snapshot (SD card must be available)
Trigger SD Recording	Initiates video recording over the SD card (SD card must be available)
Trigger Email	sends an email as configured in the Email section.
Trigger FTP	send a snapshot as configured in the FTP section

5. Now we should set the facer recognition by accessing the Comparison config tab.



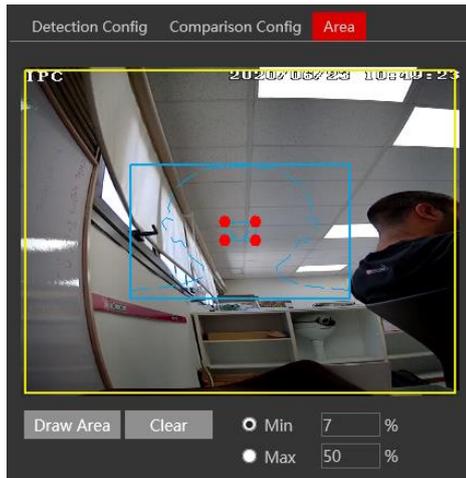
A. Since the EC-001 can track and follow faces in the scene, we can use the “Deduplication Period” so the unit will ignore a face for the set period after the first detection. In this case, since the deduplication period is set to 4 seconds, A man standing in front of the EC-001 for a long duration will trigger a face detection event every 4 seconds.

B. The similarity threshold means how accurate the match result comparing to the database image.

C. Show the face comparison will enable/disable the face recognition area in the local screen

D. The “Alarm Out1/2” are the triggers for successful face match.

Now you will have to set the detection area. Click on the “Area” tab to get to the interface shown below.



6. Set the Detection area as well as the minimum and maximum face size for detection. Click on “Save” to confirm.

4.4.2 Face Database Management:

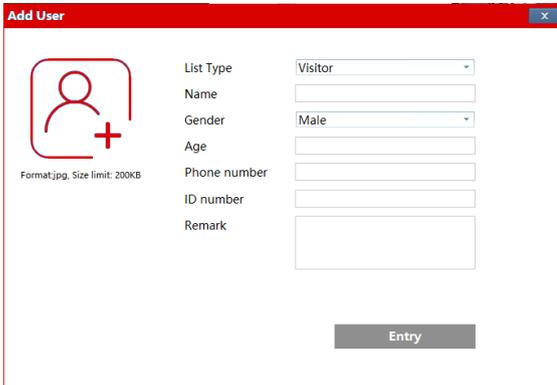
The face database is source for the EC-001 to compare faces with and perform face recognition.

Note that database information is not shown unless searched by the user

Adding a single person to the database:

Click on  to add a new person to the database. Input the required details, and click on the

Image icon. Choose the image and save it.



Bulk adding people to the database:

- 1) Prepare a folder including all the images of the people you want to add to the unit.
- 2) Prepare a .csv file with the following fields:
 - A. Name
 - B. Gender (0 for male, 1 for female)
 - C. Date of Birth (yyyy/MM/dd)
 - D. List Type (0 for visitor, 1 for allow list, 2 for block list)
 - E. Card number (used for Wiegand access control)

Example as follows:

(01)Name	(02)Gender	(03)Birthday	(06)List type	(07)Card number	(08)Phone	(09)Remark	(12)Image name
user	1	01/01/2019	1	1234567890	18888888888	Remark	user.jpg

- 3) Click on the  icon and choose the csv file. . Click on “start” and the system will import all the data accordingly.

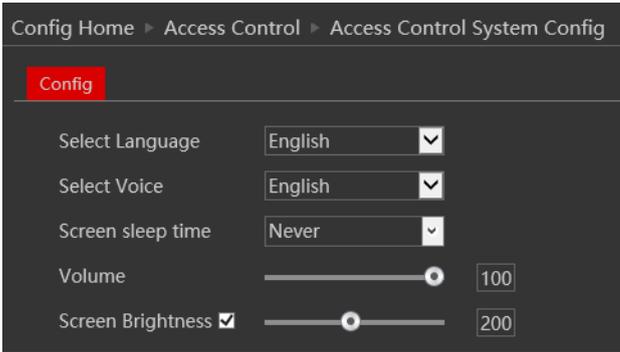
Please note that the csv file and the image files must be in the same folder.

4.5 Access Control

The EC-001 can perform as an access control device based on Face recognition, Body Temperature, Face mask presence and even proximity card (Using an optional Wiegand device).

4.5.1 Access Control System Config

Set the basic configuration of the EC-001 screen and audio.



Select Language – Set the GUI language

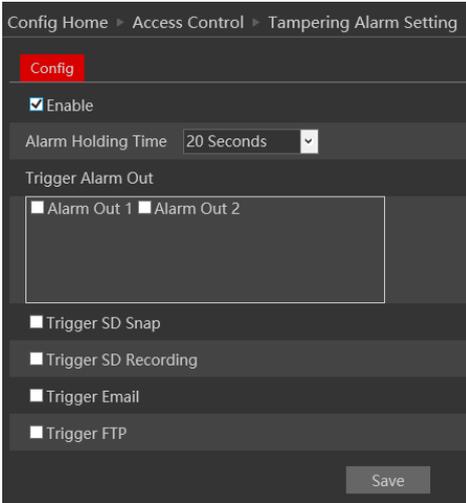
Select Voice – Set the audio notifications language

Screen Sleep Time – The duration without people traffic after which the screen will turn off

Volume – The audio alert volume

Screen Brightness – the screen brightness

4.5.2 Tampering Alarm Setting



The EC-001 is equipped with a back tamper switch to make sure that the system is not tampered with and/or being disassembled from its bracket. Enable the alarm if required and set the required alarm output in case of tamper alarm.

4.5.3 Door Lock

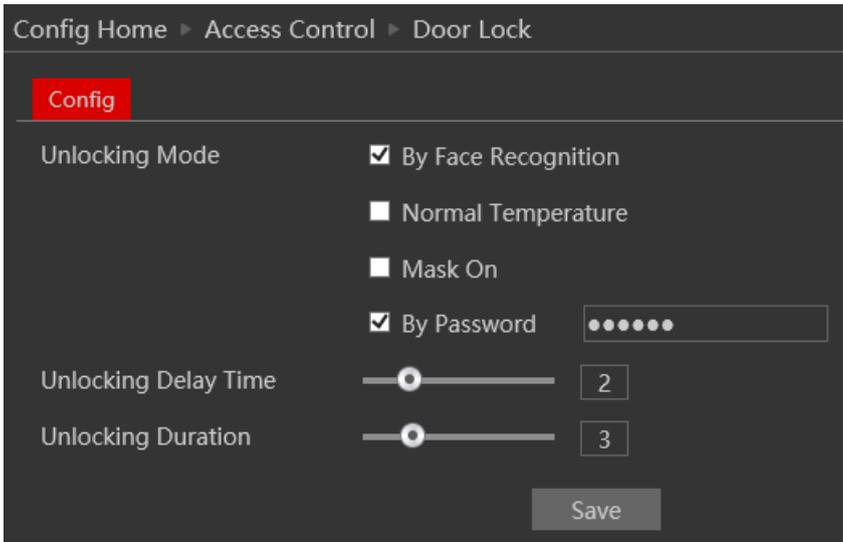
In this section we can set the locking/unlocking rules.

In standard installation the EC-001 can unlock the door based on 3 rules and their combinations:

- A. Face recognition
- B. Normal Temperature
- C. Face Mask on.

You can mark any combination of the above. Once these conditions are met, the “Lock” relay will be switched.

There is also a password option to bypass all of the above (inputting the password will open the door regardless of any conditions). If you don’t want this option, untick the “By password” line. Also, remember to change the password to a safer one (Default is 123456). If opening the door by password is required. Click on the EC-001 touch screen bottom left icon to open the password input interface. Upon successful password entry, the door will open.



You can also set here the unlocking delay time (How long it takes between the point that the unlocking conditions are met and the point that the door will unlock).

You can also set the duration of which the lock will stay open.

4.5.4 Wiegand Config

The EC-001 can be integrated with external Wiegand devices based on Wiegand 26/34 protocol. The Wiegand can be used as input (in case there is a card reader connected to the EC-001) or Wiegand output (in case the EC-001 is connected to a networked door controller). In the section below we will explain how to configure it.

The Wiegand interface is corresponded with the face recognition interface (meaning that both Face recognition and proximity card needs to be positive to open the door).

Wiegand Input:

1. Connect the EC-001 to an external card reader through the Wiegand interface (D0, D1, GND)
2. Under the Wiegand interface, set the Alarm Trigger mode to “Wiegand Input” and save.



Config Home ▶ Access Control ▶ Wiegand Config

Config

Alarm Trigger Mode ▼

3. Edit an existing person from the database or add a new person.
4. Input the proximity card number in the “ID Number” Field from the database card together with all the other mandatory information.

Add User



Format:jpg, Size limit: 200KB

List Type ▼

Name

Gender ▼

Age

Phone number

ID number

5. Under “Face Match Config → Comparison Config”, set trigger of alarm output 1 or 2.

Detection Config **Comparison Config** Area

Deduplication Period ▼

Similarity threshold %

Send the face comparison data

Alarm Out 1 Alarm Out 2

6. Connect your lock to the corresponding alarm output.
7. Under “Alarm → Alarm out”, confirm that the corresponding alarm out mode is set to “Alarm Linkage” and set the Alarm type to NO/NC as required.

Config Home ▶ Alarm ▶ Alarm Out

Alarm Out ID	Alarm Out1	▼
Alarm Out Mode	Alarm Linkage	▼
Alarm Out Name	alarmOut1	
Alarm Holding Time	20 Seconds	▼
Alarm Type	NO	▼

Save

8. Upon a successful face recognition combined with the matching card, the door will open.

Wiegand Output:

1. Connect the EC-001 to an external access control controller through the Wiegand interface (D0, D1, GND)
2. Under the Wiegand interface, set the Alarm Trigger mode to “Wiegand Output” and save.



Config Home ▶ Access Control ▶ Wiegand Config

Config

Alarm Trigger Mode	Wiegand Output	▼
--------------------	----------------	---

Save

3. Edit an existing person from the database or add a new person.
4. Input the proximity card number in the “ID Number” Field from the database card together with all the other mandatory information.

Add User



Format:jpg, Size limit: 200KB

List Type	Visitor
Name	<input type="text"/>
Gender	Male
Age	<input type="text"/>
Phone number	<input type="text"/>
ID number	<input type="text"/>

5. Upon a successful face recognition, the EC-001 will send the ID number to the controller via the Wiegand interface.

4.6 Network Configuration

Network configuration includes eight submenus: Port, IP Address, Server Configuration, IP Notify, DDNS Config, RTSP, UPnP, Mail Setting, and FTP.

4.6.1 TCP/IP

Go to “Network”→ “TCP IP” tab to see the interface shown below. The first and default tab is IPv4 Protocol. There are two options for IP setup: obtain an IP address automatically by DHCP or a defined IP address. You may choose one of the options as required.

Config Home > Network > TCP/IP

IPv4 IPv6 PPPoE Config IP Change Notification Config

Obtain an IP address automatically

Use the following IP address

IP Address

Subnet Mask

Gateway

Preferred DNS Server

Alternate DNS Server

Automatic IP Assignment: Use “Obtain an IP address automatically” for the camera to communicate with an available DHCP server that will assign the camera with an IP address automatically.

Please note:

- 1) In order for the DHCP mode to work, you must have a DHCP server on the LAN.
- 2) Using DHCP for permanent installations is not advisable as the IP Address might change after a while and cause the camera to be unreachable.

Manual IP Assignment: If you wish to set static IP addresses, choose “Use the following IP Address”, set the range of IP addresses you wish to assign (First and last address), set the gateway and subnet mask and click on batch set. Wait for a few moments until the IP manager will configure the cameras. After configuration, the IP addresses of the cameras will refresh automatically.

Please note:

- 1) The selected IP address must be available.

The next tab is IPv6:

If you need to use IPv6, configure it in the same method as described for IPv4.

The next tab is PPPoE:

For PPPoE, the user is required to manually input the username and password for dial-up internet. After saving the username/password information set up IP address change notification. Last, connect with Modem and the device will dial-up internet automatically.

Press the “Save” button to save the settings.

The next tab is “IP Change Notification Config”: If you have used DHCP and you need to be notified that the IP Address assigned to the camera was changed, enable it and set Email or FTP for the notification process.

4.6.2 Port

1. Go to “Network”→ “Port” to see the interface as shown below.

2. Input port number for IE access in the “HTTP Port” textbox.
3. Input the port number for audio & video transmission in the “Data Port” textbox.
4. Set the RTSP port for video/audio transmission over RTSP
5. Set the HTTPS port in case that you wish to use Secured HTTP connection.

4.6.3 Server Configuration

Go to “Network”→ “Server”.

This section refers to “Auto Report Server”. Enable it if required.

Auto report server will make the camera to report back to the defined server using the port 2009.

Set the port (default port is 2009. It is advisable not to change it.) Set the server address (usually it is the CMS address which needs to be a static address). Set a unique device ID. Each of the devices using auto server report should have its own ID.

The Camera will report back to the defined server its current IP using port 2009.

4.6.4 DDNS Configuration

1. Enter into "Network"→"DDNS" tab as below:

The default choice is Mint-Server which is Provision-ISR's free Domain name Registration (<http://www.provision-isr-dns.com>)

Note: DDNS is used to register for a hostname with DDNS username and password.

Provision ISR now allows you to use our mint DDNS server in order to create a virtual address for your security device on the internet. Each account is limited to 35 different addresses using your preferred domain name address instead of using IP addresses. Follow the steps below to register your device's name and to configure your DVR to use Provision ISR's Mint DDNS server.

(a) To register a domain with Provision-ISR DDNS server follow these steps:

- 1) Visit our website:
<http://provision-isr-dns.com>
and register for a domain name
by clicking "**Registration**"



- 2) Fill in the registration form, then click
"**Submit**"

- 3) Fill in the hostname you want to apply for and press **"Request Domain"** (for example **"home"**)



- 4) If there is no problem with the domain registration you will see the following message: **"Your domain was successfully created."**

If you do not see this message, the domain name you requested is already in use and you will be requested to provide an alternate domain name (please note: the *domain name* is sometimes called *hostname*).

You can create up to 35 domain records under a single account



- 5) The domain name is added at the beginning of your DVR's address, for example, the domain **"home"** will appear at **home.provision-isr-dns.com**.

Press the "Save" button to save the settings.

4.6.5 RTSP

RTSP is used to stream video/audio using the shared protocol. v4.2 is also supporting RTSP using Multicast protocol.

Go to "Network" → "RTSP" interface as shown below.

The screenshot shows the 'Advanced' configuration page for RTSP. The breadcrumb trail is 'Config Home > Network > Advanced'. The 'RTSP' tab is selected. The 'Enable' checkbox is checked. The 'Port' is set to 554. There are three 'RTSP Address' fields, each with a placeholder 'rtsp://IP or domain name:port/profileX'. Below these are four 'Multicast address' fields: 'Main stream' (239.0.0.0, 50554), 'Sub stream' (239.0.0.1, 51554), 'Third stream' (239.0.0.2, 52554), and 'Audio' (239.0.0.3, 53554). The 'Allow anonymous login' checkbox is unchecked. A 'Save' button is at the bottom.

1. Enable the RTSP if required.
2. RTSP Port: Access Port of the streaming media. The default port is 554.
3. RTSP Address: each of the streams have a unique RTSP address. Input the desired address into your RTSP player.
Notice that the camera also support multicast addresses that can be used as well for supporting players.
4. Enabling “Allow anonymous login” will authorize RTSP connection without the need for username/password.
5. Click “Save” to confirm and save settings.

4.6.6 UPnP

Go to “Network” → “UPnP” interface as shown below.
Select “Enable UPnP” and then input friendly name.

The screenshot shows the 'Advanced' configuration page for UPnP. The breadcrumb trail is 'Config Home > Network > Advanced'. The 'UPnP' tab is selected. The 'Enable' checkbox is unchecked. There is one 'UPnP Name' text input field. A 'Save' button is at the bottom.

Then double-click “Network” icon on the desktop of the PC to see an icon with the name and IP address of the camera. You may quickly access the device by double-clicking this icon.

4.6.7 Email Setting

Go to “Network” → “Email” interface.

The input fields are as follows:

<i>Field</i>	<i>Meaning</i>
Sender Address	Sender's e-mail address
User Name	The username of the Email account
Password	The password for the Email account
Server Address	The SMTP/Outgoing Email server address
Secure Connection	Choose between Unnecessary/SSL/TLS
SMTP Port	The SMTP port. The default port will be used according to the secure connection choice but can be edited manually if required.
Send Intervals	The minimum time duration between 2 Email that will be sent by the system.
Recipient Address	The email addresses that Emails generated by the system will be sent to.

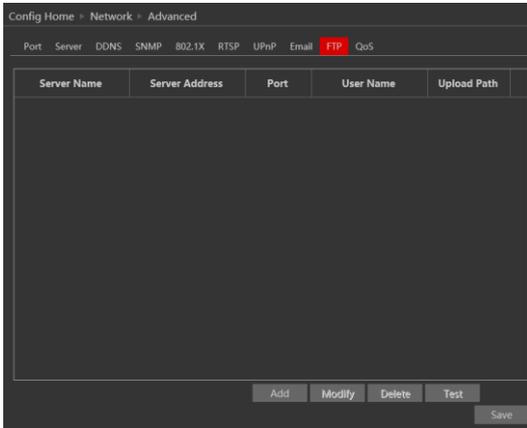
After all parameters are properly set up, you can click “Test” to confirm that the system can connect to the email server with the provided details. If an email sent successful, a “Test Successful” window will pop up, if not, you should try other email addresses or check and correct the settings.

In order to input new mail recipient, input the recipient address and click on “Add”. The new address will be added to the recipient list box.

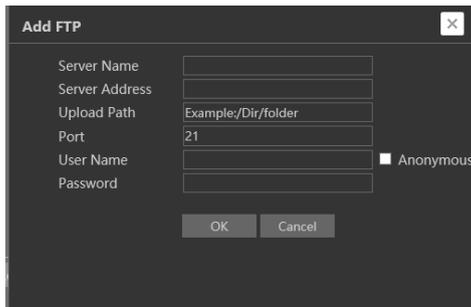
Notice: If you change the static IP into PPPoE and select mailbox, there will be an e-mail sent to your mailbox for notifying a new IP address.

4.6.8 FTP

Go to “Network” → “FTP” interface as shown below.



To add a new FTP server click on “Add” and input the FTP server’s server name, address, port number, username, password, and upload path, click OK to confirm the setting.



Click on “Modify” to edit the information of the FTP server

Click on “Delete” to delete the FTP server

Click on “Test” to confirm the setting and availability of the FTP server.

4.6.9 HTTPS

HTTPS (Secured HTTP) is used to establish a secured and encrypted connection between the camera and the client (IE in our case). This will prevent from anyone on the network to be able to get information packets and other information by sniffing the network.

The HTTPS must have an SSL certificate in order to work properly. An authentic certificate must be created by an authorized SSL certificate provider. This will confirm its security and validity. (The internet browser will authenticate the certificate when connecting to the camera).

This is a brief explanation about the SSL certificate and HTTPS connection.

Go to “Network” →”HTTPS”. interface as shown below. Enable the HTTPS if required. (Enabling HTTPS completely disables HTTP connection).

1.If you already have an SSL certificate in hand, choose “Install a signed certificate directly”. Click on “Browse” and choose your certificate. Click on “Install”, wait for the procedure to complete and click on “Save”

2. If you wish to use basic HTTPS connection, click on “Create a private certificate”. The

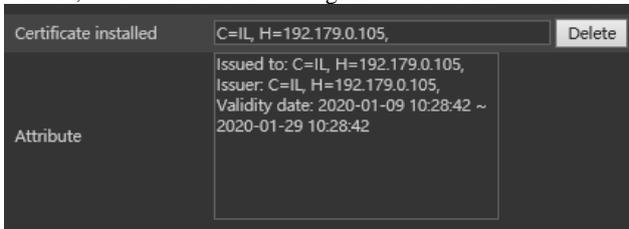
interface will update to:

Click on “Create”. The interface below will appear.

Input the details (The country field is set by 2 captial letters. For example for Israel the user should input “IL”). The fields marked with * are mendatory. All the rest are optional.

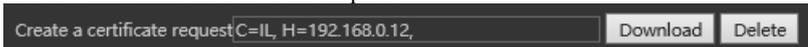
Click on “OK”. Once the procedure is finished, the SSL certificate will be automatically installed as follows.

Please note: Using this method will display an error message by the browser everytime you connect to the camera, as the camera is not recognized as a certified SSL certificate issuer.



3. If you wish to create an SSL certificate with an issuer of your choice, choose “Create a certificate request”. The interface will update to:  Click on “Create”. The interface below will appear.

Input the details (The country field is set by 2 capital letters. For example for Israel the user should input “IL”). The fields marked with * are mandatory. All the rest are optional. Click on “OK”. The interface will update.



Click on “Download”. A file called “svrCert.pem” will be downloaded. Submit this file to the certificate issuer when required. When you receive the final certificate from the issuer, install it by choosing “Install a signed certificate directly”.

4.1 Security

Security configuration includes three submenus: User Settings, Online Users, and Block & Allow lists.

4.1.1 User

Go to “Network” → “User” to access the following interface.

Config Home > Security > User

Add Modify Delete

Index	User Name	User Type	Bind MAC
1	admin	Administrator	

Adding a user:

Click on the “Add” button to pop up the “Add user” dialog box.

Input the username, password and confirm the password.

Set the user type. 3 user types are available:

- Administrator – Can perform all action and settings on the camera.
- Advanced user – Can view and configure the camera excluding the “User Access” section.
- Normal User – Can only view the live image and cannot configure.

At this stage, you can also bind a MAC address for the user. This means that this user will only be able to

connect from a single pre-defined device and his access will be denied if he will try to connect from any other device.

Click on “OK” and “Save”

Add User

User Name:

Password:

Level:

The password shall be composed of numbers, special characters, upper or lower case letters.

Confirm Password:

User Type:

Bind MAC:

OK Cancel

Modify user:

Select the user you wish to modify and click on the “Modify” button. A modification window will pop up as shown below.

You can change the username if required. If you wish to edit the password of the user, tick “modify password” and input the old password, new password, and confirmation of the new password.

You can also bind a MAC address for the user as explained in the “Add user” section.

Click “OK” to save.

Delete user:

Select the user you wish to delete and click on the “Delete” button. A confirmation prompt will pop up. Click “Ok” to confirm.

Note: The default user “admin” cannot be deleted.

4.1.2 Online Users

“Online users” section will allow you to view users who are currently connected to the camera. Administrator level users can also kick out other users who are currently connected to the camera.

Go to “Network” → “Online Users” to access the following interface.

Edit User

Modify Password

User Name:

Old Password:

New Password:

Level:

The password shall be composed of numbers, special characters, upper or lower case letters.

Confirm Password:

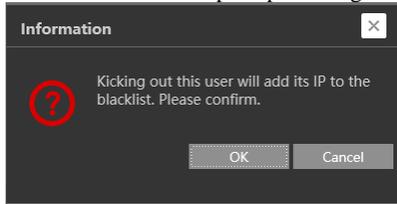
Bind MAC:

OK Cancel

Index	Client Address	Port	User Name	User Type	
1	192.168.2.105	82661	admin	Administrator	Kick Out
2	192.168.2.100	5325	admin	Administrator	Kick Out

You can view the IP address, port, username and user type used for the connection.

The “Kick Out” button will kick out the selected user and input his IP address to the blacklist. Click on it for the relevant user and confirm the prompt message.



Important Note: once the user is kicked out, the IP address used for connection will be blacklisted. Therefore, the device used for connection will not be able to connect to the camera until the IP address will be manually removed from the blacklist.

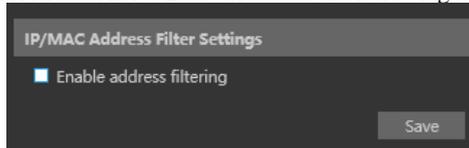
4.1.3 Block and Allow Lists

“Block and Allow” lists allow the user to create lists of IP/MAC addresses that will be allowed or denied for connection.

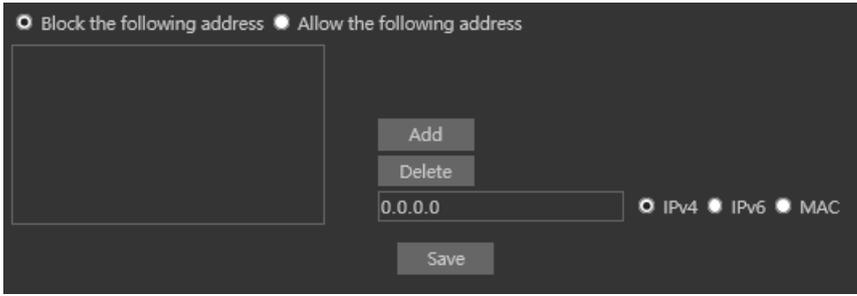
Once a “Block” list is created, all devices except the blocked devices will be allowed to connect to the camera.

Once an “Allow” list is created, all devices except the allowed devices will be blocked from connecting to the camera.

Go to “Network” → “Block and Allow Lists” to access the following interface.



The lists can be based on IP Only / MAC only / Both IP and MAC together.



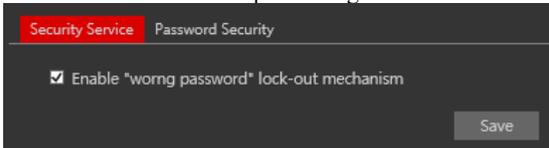
Enable the filtering you wish to activate. For the demonstration, we will enable both IP and MAC filtering, so the instructions below are true for both.

- 1) Choose the type of list you wish to create (block or allow)
- 2) Input the IP/MAC address you wish to add to the list
- 3) Set whether the input is IPv4/IPv6/MAC address
- 4) Click on add.
- 5) If you wish to add more than one address, repeat stages 1-4
- 6) Once finished, click “Save” to confirm, save the settings and enable the lists.

4.1.4 Security Management

“Security Management” Allows the user to enhance the device security by adding protections layers and rules.

“Security Service” enables a mechanism that locks the IPC to incoming connection after 3 wrong attempts. Releasing the camera from a locked state is by waiting the lock duration or hard rebooting the camera. This mechanism protects against “Brute Force” attack.



“Password security” allows the user to set the password required strength and password change policy.

Password level divides to 3 levels:

- 1) Low: No Requirements.
- 2) Mid: Minimum of 8 characters. Contains at least one number and one character.
- 3) High: Minimum of 8 characters. Contains at least one number, one character and one special character.

Expiration time: After the set duration (30 Days, 60 Days, Half a Year, Year), the camera will demand for a password change. The current password cannot be reused. Older passwords are not kept and can be used again.

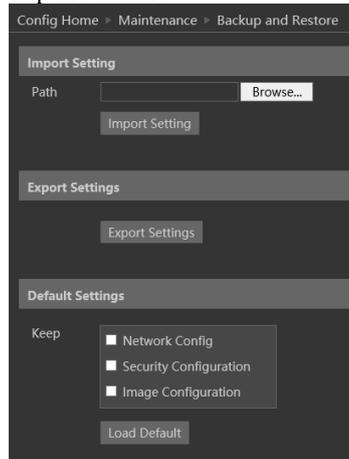
4.2 Maintenance

Maintenance includes 4 submenus: Backup & Restore, Reboot, Upgrade and Operation log.

4.2.1 Configure Backup & Restore

Backup and restore are used to save the camera's configuration on a PC and use it in case the camera's configuration was changed or when you wish to change the configuration of several cameras to be uniformed. This section also allows you to restore the camera's setting to factory default with some exceptions.

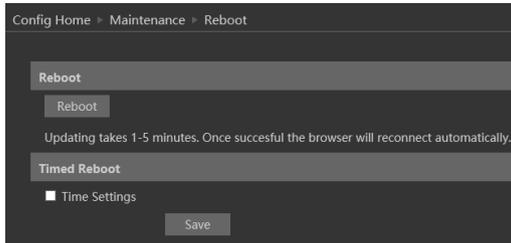
Go to "Maintenance"→"Backup and Restore".



- **Importing Settings:** If you have a configuration file and you wish to import it to the camera, click on "browse" and choose the relevant config file. After choosing the file click on "Import settings" and wait for the process to finish.
- **Exporting settings:** If you wish to export the configuration settings of the camera click on "Export". Choose the location on your PC and set the file name. Click on "OK" to save the file on the desired location.
- **Loading factory default:** If for any reason you wish to restore your camera settings to factory default, you can use the "Load Default" button. Notice that you can mark some configuration that will be saved:
 - **Network Config:** Will save all the network section configuration
 - **Security Configuration:** Will save all the security section configuration.
 - **Image configuration:** Will save the image section configuration.

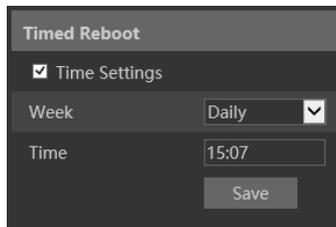
4.2.2 Reboot Device

Go to “Maintenance”→”Reboot” to see the interface as shown below.



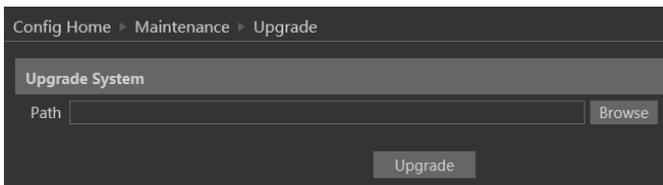
In order to reboot the IPC click on the reboot “Reboot” button and confirm the pop up prompt message, then wait for the reboot process to finish.

You can also set a scheduled reboot. Tick the “Time Settings” and set the time period and time for the reboot. You can choose a day of the week when the reboot will automatically take place or you can set it to happen on a daily basis. The reboot will occur on the specified day and time.



4.2.3 Upgrade

Go to “Maintenance”→”Update” to open the interface as shown below.



1. Click “Browse” button to select the upgrade file.
2. Click “Upgrade” button to start the upgrading process of the IPC.
3. The device will restart automatically once completed.
4. Depending on the update release note, the IPC configuration might reset.

Notice:

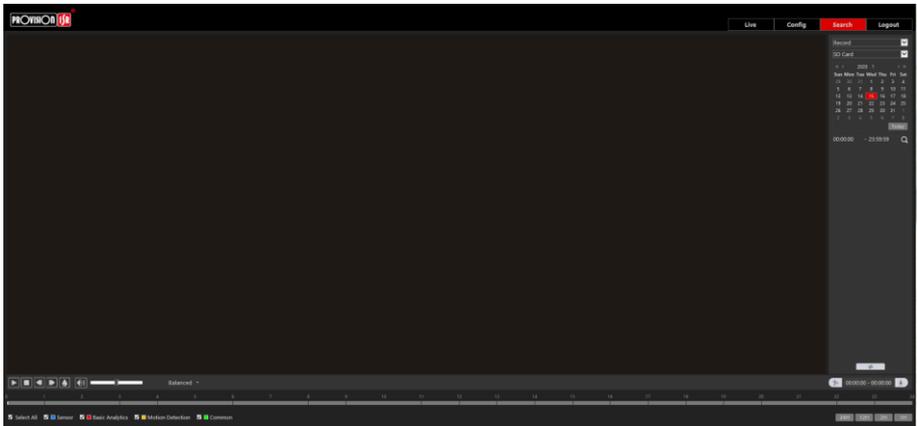
- 1) You must not disconnect to PC or close the IPC during the upgrade process to prevent permanent damage to the camera.
- 2) The camera update file is *****.TAR**. the “TAR” file should not be extracted.

4.3 Playback

Playing back videos taken by the camera have 2 options:

- A. Video files/Images saved locally on the PC (If any were taken)
- B. Video files/Images saved on the Camera SD card (If available)

To access the playback interface, click on the “Search” Main tab. The interface below will appear.

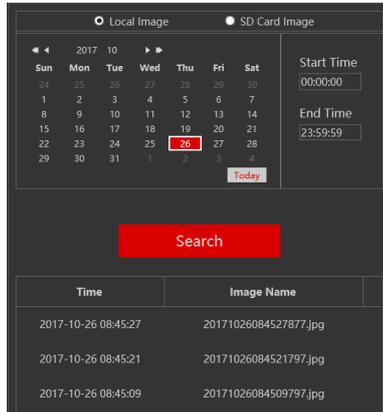


- 1) First, you will have to choose which type of media you wish to search. On the left top corner choose from Photo and Video

Photo
Video
- 2) Choose the location of the stored media. You can either choose “Local” – which is your PC or you can choose “SD Card” which is the camera’s SD Card.
- 3) If you chose the SD card as the search source you can also define the alarm trigger as follows:

Select All
 ■ Sensor
 ■ Basic Analytics
 ■ Motion Detection
 ■ Common

- 4) Set the search range. You can choose a single day and set a time range of up to 24 hours. (full day). Once finished click on “Search” to show the results.



- 5) Double click on the image/video from the list for it to show on the main playback window and it to the playback queue.



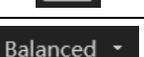
The playback controls are described below. Notice that it is different for Videos and Photos

• **For Photos**

Icon	Description	Icon	Description
	Close the displayed image		Digital Zoom In
	Close the displayed image and delete the queue list		Digital Zoom out

	Download the displayed image to your PC (SD Card search only)		Play a slideshow of the queued images
	Download the displayed image and queue list to your PC (SD Card search only)		Stop the slideshow
	Fit the image to the screen		Dwell time between images
	Display the image in real-size		

• **For Videos**

Icon	Description	Icon	Description
	Play		Play next file
	Pause playback		Enable/Disable Watermark
	Stop Playback		Download the selected file (SD Card only)
	Reduce playback speed		Enable/Disable Audio + Volume control
	Increase playback speed		Full-screen mode
	Play previous file		Buffering mode selection

5 Mobile Surveillance

This IPC supports mobile surveillance from internet browsers and iOS/Android mobile phones using Provision-ISR's application "Provision Cam2"

5.1 Network Configuration

- **Access the device via LAN**

Step 1: Connect device via a wireless router. Then checkmark DHCP both in router and device to automatically acquire IP address or enter the IP address manually.

Step 2: Use WIFI function on your mobile phone to connect the wireless router.

Note: Make sure your phone network and device network are on the same network segment on LAN.

Step 3: Add the IP address and port in the mobile phone surveillance client.

- **Access the device via 3G network**

Step 1: Set the device network. Please enter Main Menu→Setup→Network tab.

▶ If you use PPPoE to connect the device, please enable PPPoE and input username and password received from your ISP in network tab. Then click "Apply". You can enter Main Menu→Information→Network tab to see the IP address. If you want to utilize dynamic domain name, please apply for a domain name in a DNS server supported by the device.

▶ If you have a static WAN IP address, please enter Main Menu→Setup→Network tab to input your IP address, gateway, and port.

▶ If you use LAN IP address, please enter Main Menu→Setup→Network tab to input your IP address, gateway and port and then forward IP address and port number in virtual server setup of the router or virtual server(If you have enabled the UPnP function in both the device and router, you can skip this step). Port forwarding setting may be different in different routers and servers. Please refer to the router's manual for details. After you forward your LAN IP address and port, please check the WAN IP address of the router or server.

Step 2: Add the WAN IP address or domain name in mobile phone surveillance client.

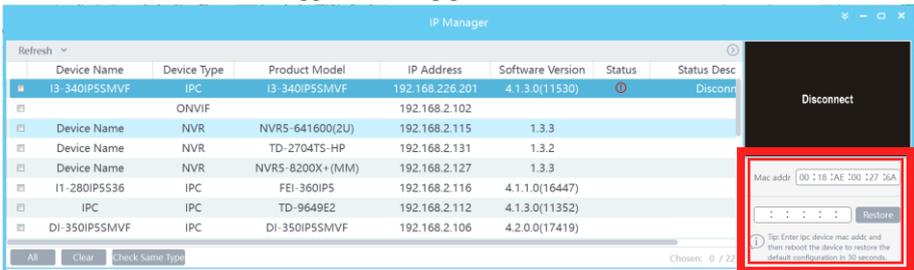
6 Q & A

1. Q: How to find my password if I forget it?

A: The default username is “admin” and the default password is “123456”.

If you have changed the password and you can't remember it, press and hold the physical reset button on the camera (If available) or use the IP Manager to reset the camera to factory default as follows:

- A. Open the IP Manager and locate the required camera.
- B. Click on the camera line in the IP manager.
- C. Input the MAC address of the camera into the restore window (The MAC address of the camera will appear in the op part of it:



- D. Click on “Restore”, and wait for the message “Device restored successfully”
- E. Disconnect the camera from power and reconnect it **within 30 seconds**.
- F. The camera will boot up in factory default.

Default IP: 192.168.226.201

User name: admin

Password: 123456

2. Q: The IPC fails to connect devices through IE browser, why?

A: Network cable is not connected well. Please check the connection and make sure it is connected securely to the camera.

B: IP was not assigned to an IP.

C: Web port number has been revised: contact an administrator or use the IP manager to get the correct port number.

D: If none of the above worked, recover the IPC's default setting by using the physical reset button on the camera (Press and hold if available) or using the IP Manager to reset the camera to factory default.

Note: Default IP: 192.168.226.201, mask number: 255.255.255.0

3. Q: IP tool cannot search for devices, why?

A: It may be caused by the anti-virus/firewall software on your computer. Please disable it and try to search device again.

4. Q: IE cannot download ActiveX control. How can I do?

a. Your IE browser probably set to block ActiveX controls. Please perform the following steps:

- ① Open IE browser. Click Tools-----Internet Options....



- ② Select Security-----Custom Level....Refer to Fig 4-1
- ③ Enable all the sub-options under “ActiveX controls and plug-ins”. Refer to Fig 4-2



Fig 4-1



Fig 4-2

- ④ Click ok to finish setup.
- b. Other plug-ins or anti-virus blocks ActiveX. Please uninstall or close them.

5. Q: No sound can be heard, why?

A: Audio input device was not connected. Please connect and try again.

B: Audio was not enabled in the live view interface. Please check the AUDIO item to enable this function.

